UNIVERSITY OF
ILLINOIS CHICAGO

Division of Specialized Care for Children

PROVIDER NOTICE

Date: May 26, 2026

Dear Home Nursing Agencies,

We would like to inform you of an upcoming enhancement to the HHAeXchange Electronic Visit Verification (EVV) portal. This new feature is designed to simplify the onboarding process for new participants and reduce administrative time.

Effective May 27, 2026, participants who are already connected to agencies within the Division of Specialized Care for Children's (DSCC) system will automatically be added to the member search area in the HHA portal. You will no longer need to manually add these participants. **All agencies should review their portal after this update to ensure they are submitting EVV data for linked participants. No duplicates should be created for participants manually added prior to this update.**

If you have any questions, please contact your DSCC Nursing Agency Liaison.

We appreciate your continued partnership and dedication to serving participants and their families in the Home Care Program.

Division of Specialized Care for Children
3135 Old Jacksonville Road
Springfield, IL 62704-6488

Toll Free (800) 322-3722
Web dscc.uic.edu