



## **Division of Specialized Care for Children**

### **PROVIDER NOTICE**

Date: Nov. 20, 2025

Dear Home Nursing Agencies and Children's Community-Based Healthcare Centers,

This notice is to inform you of a new update and outline of our provider statements via our Provider Portal. Beginning with this update, your Explanation of Provider Payment (EOPP) will display a more detailed breakdown when claims have been adjusted.

#### **What's Changing?**

For any claim that is part of an adjustment series, the Payment Details section will now include:

- **Previous Payments:** All prior payments made for the claim or related claims in the adjustment series.
- **Current Payment:** The payment amount for the claim on this voucher.
- **Overpayment Recovery:** Deductions taken to recover overpayments, when applicable.
- **Net Claim Payment (per Voucher):** The payment amount issued for this voucher, after deductions.
- **Total Payment for Claim Series:** The cumulative amount paid for all claims in the adjustment series.

#### **Why This Update?**

These changes aim to ensure that all components of the total claim payment are clear and easy to reconcile, particularly for claims that span multiple adjustments or are paid across multiple vouchers.

We are happy to help you with any questions you may have. Please contact your Division of Specialized Care for Children (DSCC) Nursing Agency Liaison or the DSCC Claims Department contact at [DSCCClaimsServices@uic.edu](mailto:DSCCClaimsServices@uic.edu).

Thank you for your continued service to the Home Care Program's participants and their families.