

# **Division of Specialized Care for Children**

# **PROVIDER NOTICE**

Date: July 14, 2025

Dear Core Program Providers,

The Division of Specialized Care for Children (DSCC) is pleased to announce the launch of our new Provider Portal, designed to streamline your access to claims information and enhance your experience as a valued provider.

## **Portal Launch Details**

Effective immediately, providers can register for the new portal. To access the portal, you must:

- Create a new login.
- Complete two-factor authentication for added security.
- Provide your organization's FEIN and billing information.

# **Portal Features**

The portal's initial rollout will allow you to view the status of your submitted claims. We are actively working to expand the portal's features and functionality. We will introduce more capabilities in future updates. We'll keep you informed as these enhancements become available.

## **Action Required**

Go to <u>the Provider Portal</u> page on our website and click on the "Core Program Providers" section. There you will find the link to register.

Please sign up at your earliest convenience. Be sure to have your organization's FEIN and billing information ready to expedite the process.

## **Resources for the New Provider Portal**

To ensure a smooth transition to the new Provider Portal, we've prepared a guide and video to help you navigate the new system. They are posted on our website's <u>Provider Portal page</u>.

If you have questions or need assistance with registration or portal access, please email <u>dsccexternalhelp@uic.edu</u>. We are happy to help you with any questions you may have.

Thank you for your continued partnership and for the care you provide to the families we serve. We appreciate your cooperation as we transition to this improved system and look forward to supporting you with expanded portal features soon.