



Division of Specialized Care for Children

PROVIDER NOTICE

Date: May 12, 2025

Dear Providers,

The Division of Specialized Care for Children (DSCC) is excited to announce the launch of our new claims processing system, scheduled to go live on **May 12, 2025!**

This upgrade reflects our ongoing commitment to improving service delivery and strengthening our partnerships with providers by enabling faster, more efficient claims processing. DSCC is proud of our reputation for fast turnaround times and expedited payments.

As we transition to the new system, we want to make you aware of a **temporary delay** in processing **claims received between May 1, 2025, and June 1, 2025.**

We appreciate your patience and understanding during this time. Please rest assured that our teams are working diligently to ensure smooth and successful implementation.

We are happy to help you with any questions you may have. Please contact the Division of Specialized Care for Children (DSCC) Claims Department at DSCCClaimsServices@uic.edu.

Thank you for your continued service to the children and families enrolled in our programs.