



Division of Specialized Care for Children

PROVIDER NOTICE

Date: May 5, 2025

Dear Core Provider,

The Division of Specialized Care for Children (DSCC) is excited to announce the launch of our new claims processing system on May 12, 2025!

This upgrade is part of our continued commitment to improve service delivery and strengthen our partnerships with providers by offering faster, more efficient claims processing.

Please note that as we launch our new system, we will stop updating the current Provider Portal at <https://provider.dscc.uic.edu>.

We are developing a new and improved Provider Portal for our enrolled providers, but it will not be available when the new system goes live on May 12.

In the interim, we are enhancing our communication and support processes by including a detailed Explanation of Payment (EOP) with every provider check we issue. We will also mail an Explanation of Benefits (EOB) for any claim that does not result in a payment, such as denials or requests for additional information.

These interim measures aim to support your billing and reconciliation processes while we continue to build a more intuitive and user-friendly Provider Portal. We are working to expand the new portal's features and functionality and expect to roll out the enhancements in the coming months.

We encourage you to stay tuned for future updates and watch for more DSCC communications about access to the new Provider Portal.

We are happy to help you with any questions you may have. Please contact the DSCC Claims Department at DSCCClaimsServices@uic.edu.

Thank you for your continued partnership and the care you provide to the children and families we serve.