



Division of Specialized Care for Children

PROVIDER NOTICE

Date: May 12, 2025

Dear Children's Community-Based Healthcare Centers,

The new claims processing system for the Division of Specialized Care for Children (DSCC) is now live.

Important Notes on Access

For users who registered for the Provider Portal testing site on or before April 30, 2025, you can continue to log in as usual at <https://go.uic.edu/DSCC-ProviderPortal>.

For users who have not registered or registered on or after May 1, 2025, you must complete a new registration at <https://go.uic.edu/DSCC-ProviderPortal> and follow the prompts to sign up. DSCC will verify your registration and grant access as appropriate.

Resources for the New Provider Portal

To ensure a smooth transition to the new Provider Portal, we've prepared guides and videos to help you navigate the new system. They are posted on our website's Provider Portal page at <https://dsc.uic.edu/provider-portal>.

If you need additional assistance, please email dscceexternalhelp@uic.edu. We are happy to help you with any questions you may have.

Thank you for your continued service to the Home Care Program's participants and their families.