

# Health Insurance Education Series: Medicaid Waivers

March 11, 2025 – Medically Fragile and Technology Dependent Waiver

April 8, 2025 – Department of Rehabilitation Services (DRS) Waivers

May 13, 2025 – Division of Developmental Disabilities (DD) Waivers



UNIVERSITY OF  
ILLINOIS CHICAGO

**Division of Specialized  
Care for Children**

# Language Accessibility

# Accesibilidad al Idioma



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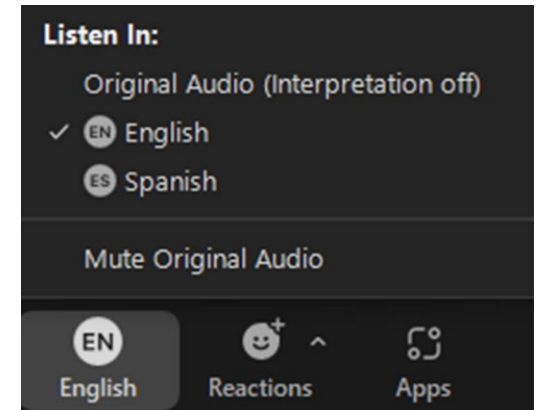
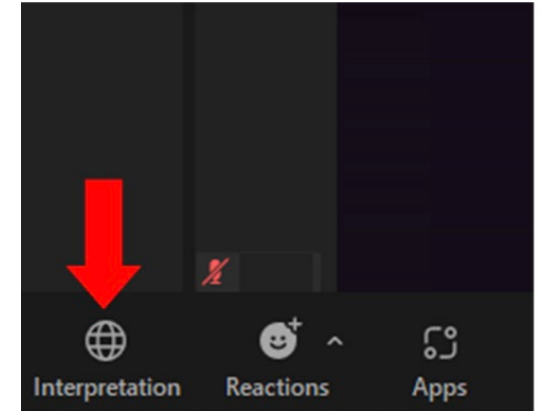
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# Presentation Materials



Information will be presented in English. If you selected Spanish as your language, information will be translated verbally.



The slides are in English. The Spanish version of all materials are found on the DSCC website.

- » <https://dscc.uic.edu/family-education-webinars/>

# Housekeeping



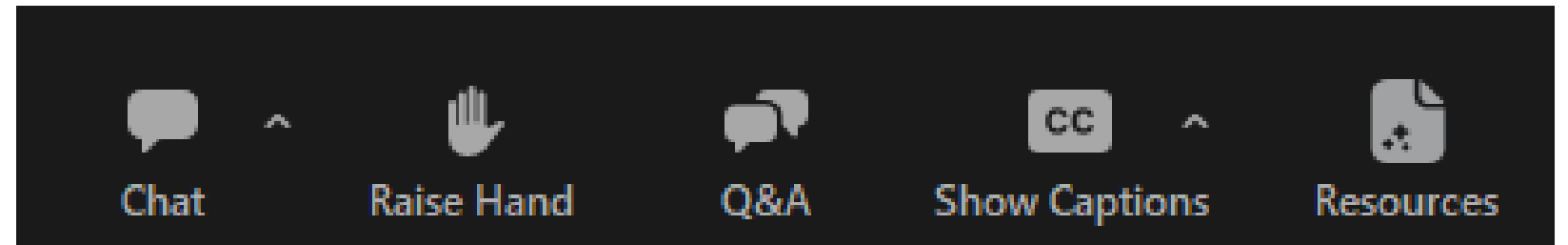
Captioning is available for this presentation.



All attendees are muted. Use the “Raise Hand” button or use the “Q&A” button to ask a question.



You can use the chat to talk to the hosts and panelists.



# Housekeeping



We are recording this presentation. The recording will be posted on the website.



Do not share any personal information.

# Our Vision and Mission



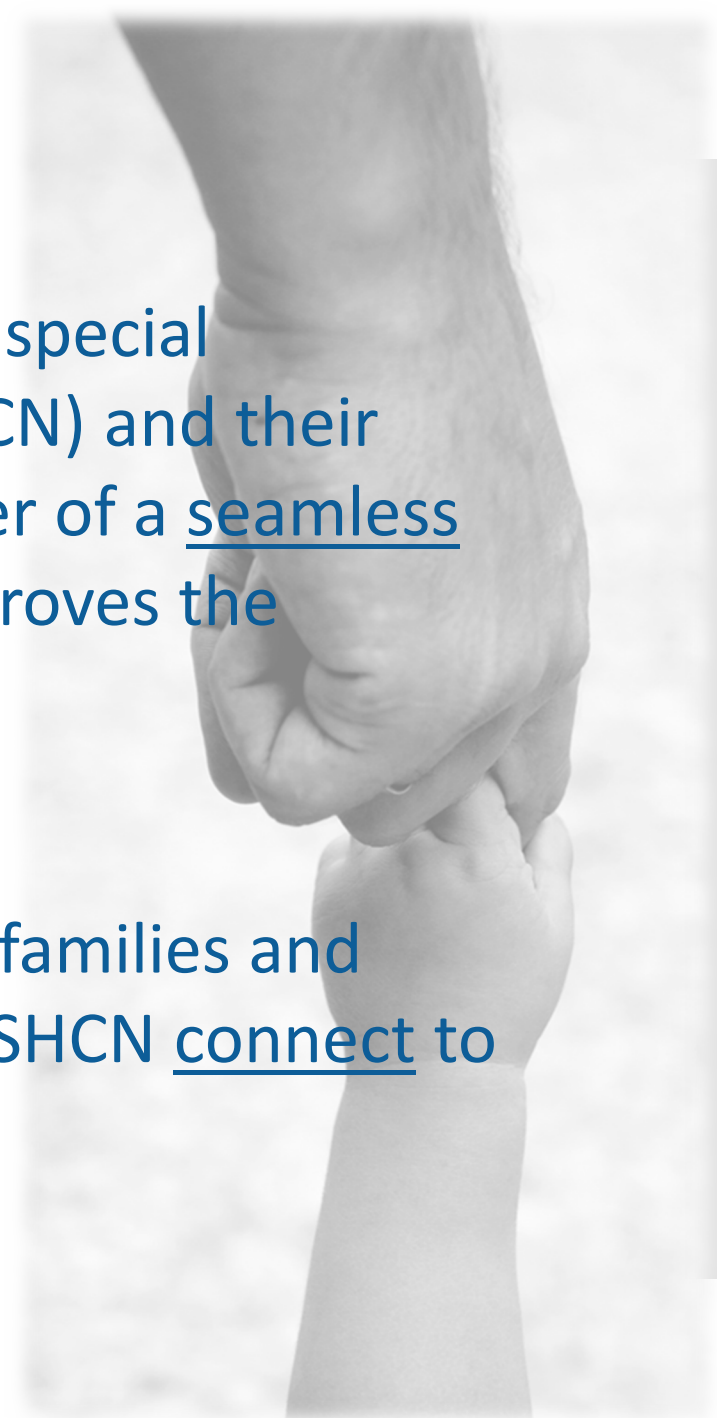
## Vision

- » Children and youth with special healthcare needs (CYSHCN) and their families will be the center of a seamless support system that improves the quality of their lives.



## Mission

- » We partner with Illinois families and communities to help CYSHCN connect to services and resources.



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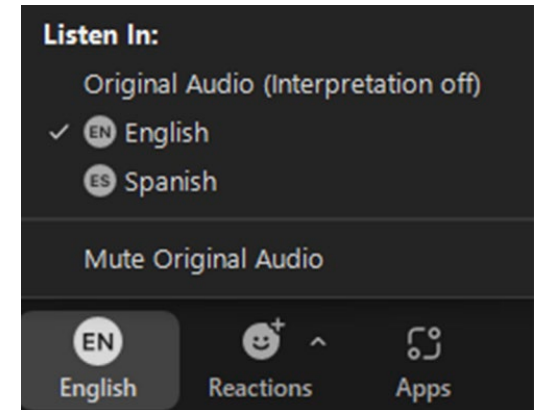
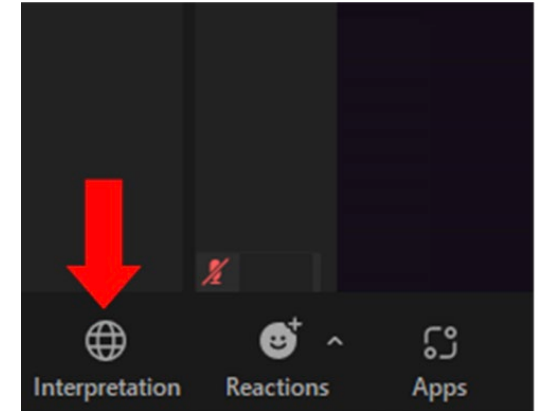
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# A Home Services Program Overview

## **Bureau of Home and Community Based Supports**

Molly Chapman – Assistant Bureau Chief of HSP Program

Garland Burt – HSP Program Support Unit Manager

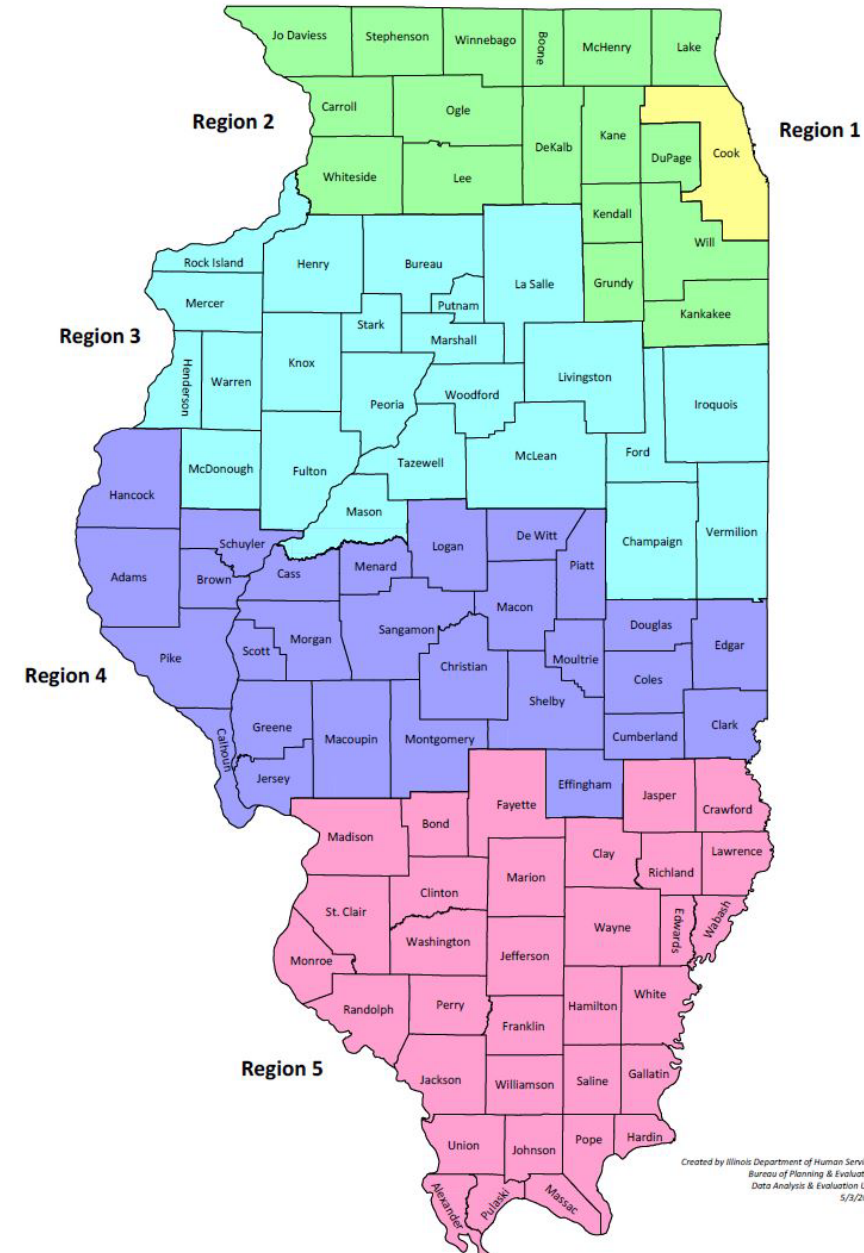
Jenni McGee – HSP Policy and Training Manager



## DHS' Division of Rehabilitation Services (DRS) is the state's lead agency serving individuals with disabilities.

- DRS works in partnership with people with disabilities and their families to assist them in making **informed choices** to achieve full community participation through **employment, education** (ISD, ISVI, and ICRE) and **independent living opportunities**.
  - ISD – Illinois School for the Deaf
  - ISVI – Illinois School for the Visually Impaired
  - ICRE – Illinois Center for Rehabilitation & Education

- 5 regions encompassing 48 field offices
- Region 1 - Cook County, 15 offices
  - Region 1N/1S for VR and HSP
  - Region 2 – Chicago Suburbs, 10 offices
  - Region 3 – Rock Island to Quincy, 8 offices
  - Region 4 – Springfield to Mattoon, 6 offices
  - Region 5 – South of Region 4, 9 offices



## Home Services Program (HSP)

The Home Services Program provides services to individuals with significant disabilities so they can remain living in their homes as independently as possible.

HSP is based on an Independent Living Philosophy is the idea that persons with disabilities are the best experts on their own needs, having crucial and valuable perspective to contribute and deserving of equal opportunity to decide how to live, work, and take part in their communities, particularly in reference to services that powerfully affect their day-to-day lives and access to independence.

## HSP Funding

HSP supports eligible individuals with and without Medicaid.

- Eligible individuals with Medicaid will be enrolled in one of 3 1915 c Home and Community Based Waivers operated by DRS.
  - Persons with Disabilities Waiver- individuals who are under the age of 60.
  - Persons with Brain Injury Waiver- individuals of any age, who a diagnosed brain injury.
  - Persons with HIV/AIDs Waiver- Individuals of any age who are diagnosed with Human Immune Deficiency Virus or Acquired Immune Deficiency Syndrome.
- Eligible individuals that have been denied Medicaid will be 100% State funded.

## Eligibility Criteria

- US citizen or legal resident
- Severe disability lasting at least 12 months or life
- Requires services with cost the same or less than nursing home services
- Be at risk of nursing home placement as measured by a minimum score of 29 on the Determination of Need (DON)
- Under the age of 60 at the time of application
  - Exception HIV/AIDS & BI Waiver applicants
- Resident of Illinois
- Less than \$17,500 in non-exempt assets for customers 18 or older or \$35,000 in family assets for customers under age 18
- Have applied for, be a recipient of, or be found eligible for Medicaid benefits

# Becoming an HSP Customer

- Submit a Referral
- Eligibility Interview
- Determination of Need (DON) Assessment
- Service Cost Maximums
- Service Planning

## How to make a referral

- Anyone can make a referral
- Online via the DHS website
  - [www.dhs.state.il.us](http://www.dhs.state.il.us)
  - Rehabilitation Services: Apply Online
- By contacting the local HSP office by phone.
  - [www.dhs.state.il.us](http://www.dhs.state.il.us)
  - DHS Office Locator
  - 1-800-843-6154
    - New DRS number is 1-877-581-3690

## Web Referrals

- HSP and Vocational Rehabilitation (VR)
  - VR- I would like help getting or keeping a job
  - HSP- I would like help living independently at home
- Enter basic information
- Not all fields are required
- Drop down choices
- Confirmation email
- Web referrals are assigned to a local offices closest to the customer's home

Service

- ☐ I would like help getting or keeping a job
- ☒ I would like help living independently at home

I have the *most* difficulty

First Name

Middle Name

Last Name

Gender at Birth

Date of Birth

Social Security Number

Zip Code

Street Address

Apartment Number

City

County

Phone Number

Phone Mode

Phone Type

Email Address

Verify Email Address

Language Preference

Other Language

Are you transitioning from a long term care facility?

Referral Source

Please enter security code **965872**\*



## Eligibility Interview

- Customers who have submitted a referral will be contacted by HSP local office staff to schedule.
- All customers are required to participate in an interview and assessment with an HSP Counselor.
- The HSP Counselor will
  - Obtain information from the Customer to complete the application.
  - Administer the Determination of Need assessment.
  - Work with the Customer to gather required documents.

## Determination of Need

- Activities of Daily Living & Instrumental Activities of Daily Living in the customer's home
- Scoring is based on customer response, observation, evaluation, & report of others (parents)
- Three Components
  - Folstein Mini-Mental State Examination (MMSE)
  - Impairment- Functional Ability
  - Need- Availability of Resource
- Parental responsibility and customer's age are considered when administering the DON to persons under age 18.

## Determination of Need - Areas

- Eating
- Bathing
- Grooming
- Dressing
- Transferring
- Incontinence
- Managing Money
- Telephoning
- Preparing Meals
- Laundry
- Housework
- Outside Home
- Routine Health
- Special Health
- Being Alone

## Determination of Need- Formal Eligibility vs Respite

- Formal eligibility
  - 29 points- MMSE, Impairment, & Need
  - Service hours detailed in Service Plan
- Respite
  - 29 points- MMSE & Impairment
  - 0 points- Need
  - 240 hours per year
  - Temporary care for adults and children with disabilities aimed at relieving stress to families. Respite services may be provided for vacation, rest, errands, family crisis or emergency. Services may include personal assistant, homemaker or home health.

## Service Cost Maximums

- Monthly spending limits
- 7 DON point range groupings
- Total monthly Service Plan costs must fall within the range corresponding to the customers total DON score.
- Customers do not automatically receive the maximum amount.
- SCM limits are analyzed when provider rates are increased.
- SCM limits increased via Waiver amendment to ensure customer's services are never reduced due to a DHS-DRS approved provider rate increase.
- Respite customers receive 240 hours per year

## Service Cost Maximums

*Effective 01/01/2025:* Following are the SCMs for the three HSP Medicaid waivers:

Point Count	Persons with Disabilities	TBI and HIV/AIDS
29-32	\$2,670	\$2,945
33-40	\$3,064	\$3,254
41-49	\$3,407	\$3,632
50-59	\$4,072	\$4,347
60-69	\$4,785	\$5,104
70-79	\$5,170	\$5,517
80-100	\$5,558	\$5,930

## Service Planning

- DRS-HSP staff conduct eligibility interviews and assessments for everyone who submits a referral.
- Once determined eligible, Medicaid recipients enrolled in a Managed Care Organization (MCO) will be contacted by a MCO Care coordinator.
- 70% of HSP customers will work with a MCO Care Coordinator for service planning and case management.
- 30% of HSP customers will continue to work with the HSP Counselor for service planning and case management.

## Service Planning

- The HSP Counselor or MCO Care Coordinator will work closely with the Customer and their representative to develop a safe and adequate Service Plan.
- Service Plan details the services, level of service provider, & monthly hours
  - Based on the customer's impairment and need scores in the function skill areas of the DON
  - Level of service provider is based on the tasks
- Most services are provided in the home while the customer is present
- Annual redetermination of eligibility and service planning



## Individual Providers (IP)

- IP's are employed by the Customer
- Customer is responsible for selecting, scheduling, evaluating, training, disciplining, etc
- DRS fiscal intermediary- processes payroll, issue paychecks, work with the Union, etc.
- Customer or representative must be able to direct care
- IPs are Medicaid providers and must comply with all HSP paperwork & policies
- Personal Assistants and Nurses
- Assist the Customer with completion of Activities of Daily Living and Instrumental Activities of Daily Living
- IPs can not transport customers for any reason

## Agency Providers

- Worker is employed by an Agency
- Agency must be approved by DRS-HSP
- Homemaker Agencies- Personal Assistants
- Home Health Agencies- Certified Nurse's Aides, Licensed Practical Nurses and Registered Nurses are required to provide proof of certification/licensure.
- Customer choice of provider not guaranteed
- Agency providers can not transport customers for any reason

## Legally Responsible Individuals (LRI)

- A LRI is defined as a customer's spouse; a parent, stepparent or foster parent of a customer who is under age 18; or a legal guardian of a customer who is under age 18.
- The LRI can be paid to provide personal care services on the service plan when they meet the definition of extraordinary care. Example- Eating, Bathing, Grooming, Dressing, Transferring, Incontinence Care, Routine Health, & Special Health.
- The LRI will not be paid to provide any of the following services on the service plan: Managing Money, Telephoning, Preparing, Meals, Laundry, Housework, Outside the Home or Being Alone.
- The LRI must meet all IP requirements, as well as additional LRI requirements such as increased home visits, independent adult third-party approval of time sheets, lower weekly work hours.
- The LRI can not work for an agency provider or for customers with respite services

## Other Available Services

- Adult Daycare- The direct care and supervision of customers in a community based setting to promote social, physical, and emotional wellbeing. Including transportation to and from ADC location.
- Home Delivered Meals- Available to individuals who can feed themselves but are unable to prepare food.
- Electronic Home Response- An emergency response signaling system providing 24-hour coverage, permitting the individual to alert trained professionals at hospitals, fire departments, or police departments.

## Other Available Services

- Environmental Modification- Services to physically modify the customer's home to accommodate the customer's loss of function in the completion of their Activities of Daily Living (ADLs). Minor remodeling- ramps, stair lifts, doorways, bathrooms.
- Assistive Equipment- Items that are necessary to accommodate the customer's loss of function in the completion of Activities of Daily Living (ADLs). Item may be medical or non-medical.
- Case Management- Case management services are provided by a local community-based organization for customers enrolled in the HIV/AIDS or Brain Injury Waivers.

## Other Available Services- BI Waiver Customers

- Day Habilitation
- Pre-Vocational
- Cognitive Behavioral Therapy
- Supported Employment

Brain Injury – conditions including traumatic brain injury, infection (encephalitis, meningitis), anoxia, stroke, aneurysm, electrical injury, malignant neoplasm, and toxic encephalopathy. Congenital disabilities such as cerebral palsy or epilepsy are not eligible diagnoses, nor are degenerative or neurological disorders due to aging, such as dementia or Parkinson's or Alzheimer's Disease.

[IDHS: Rehabilitation Services](#)

[DHS: Rehabilitation Services: Apply Online](#)

[IDHS: Office Locator](#)

[IDHS: Printable Time Sheets and Provider Employment Packet](#)

Questions???

# Thank you!

## Survey



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Please complete the survey at the end of the training. Your thoughts are very helpful and important.



We also would like to know any other topics you would like more training on.



# Future Webinars



This training is part of a series of trainings called “Health Insurance Education.”



You can review this recording and materials for the other two trainings on our website.

- » March 11: Medically Fragile and Technology Dependent Waiver
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