



Division of Specialized Care for Children

Provider Notice: New Claims System Announcement

Dear Valued Provider:

Thank you for your continued service to those enrolled with the Home Care program. The Division of Specialized Care for Children (DSCC) operates the program on behalf of the Illinois Department of Healthcare and Family Services (HFS).

We are pleased to announce the implementation of a new claims processing system. The new system will launch in **January 2025**. This system aims to enhance efficiency and provide new features that will bring significant positive impacts to our partnering agencies.

DSCC takes pride in our fast turnaround times and expedited payments to our providers. However, due to the implementation of this change, we anticipate a temporary delay in claims processing for dates of service from **Jan. 1, 2025, through Feb. 1, 2025**. Our teams will work diligently to ensure a smooth transition.

Please note, we are asking all providers to submit two claims for the last billing week of the year. The last week should be Dec. 29, 2024 – Dec. 31, 2024. Please submit any services provided on or after Jan. 1, 2025, as new year claims and separate from the Dec. 29-31 services. It is important that this process be followed correctly to ensure payments are made correctly.

We appreciate your understanding and patience during this period of transition. If you have any questions or require further information, please contact us at **O365-DSCCClaimsStatus@uic365.onmicrosoft.com**

Thank you for your continued partnership and the exceptional care you provide our participants.

Sincerely,

A handwritten signature in black ink that reads "Thomas F. Jerkovitz". The signature is fluid and cursive, with a long horizontal stroke at the end.

Thomas F. Jerkovitz, Executive Director
University of Illinois Chicago