



Division of Specialized Care for Children

PROVIDER NOTICE

Date: Feb. 24, 2025

Dear Valued Provider,

We are currently experiencing technical delays in delivering some payment vouchers for our last three files (Feb. 7, 14, and 21). We are working diligently to resolve this issue with the Illinois Office of the Comptroller and process payments as soon as possible. The processing of these delayed payments is our top priority. Please be assured that this is an internal matter and does not require any action from your side.

We apologize for the inconvenience this has caused your agency and appreciate your understanding and patience during this time.

Rest assured, we will provide an update once the issue is resolved, and payments are successfully processed. If you have any questions please reach out to 0365-DSCCclaimsStatus@uic365.onmicrosoft.com.

Thank you for your continued partnership.