



Division of Specialized Care for Children

PROVIDER NOTICE

Date: Aug. 13, 2025

Dear Nursing Agency/Children's Community-Based Healthcare Center,

Thank you for your continued service to those enrolled with the Home Care Program, which we operate on behalf of the Illinois Department of Healthcare and Family Services (HFS).

This notice is a reminder that all Division of Specialized Care for Children (DSCC) nursing agencies and Children's Community-Based Healthcare Centers (CCBHCs) must remain enrolled in IMPACT.

IMPACT Background and Reminders

All nursing agencies and CCBHCs must be fully enrolled in the IMPACT system to comply with federal Medicaid requirements. IMPACT noncompliance may result in federal match issues for Illinois Medicaid. As a result, it is critical to ensure your organization's IMPACT status remains in good standing. Ongoing compliance includes regular updates, including but not limited to:

- Updating the Illinois Department of Public Health (IDPH) licensure expiration date and uploading the license upon renewal.
- Ensuring each branch location has a unique National Provider Identifier (NPI) and a unique IMPACT enrollment corresponding to that NPI.
- Updating any change of address.
- Ensuring IMPACT enrollment info matches NPPES.
- Updating agency/CCBHC contact information so you receive IMPACT communications.

The [HFS IMPACT webpage](#) provides information, resource guides, and video tutorials. Additionally, providers must complete revalidation every five years. Revalidation resumed in fall 2024 following a pause during the COVID-19 Public Health Emergency. Agencies/CCBHCs are responsible for independently monitoring when their revalidation is due and completing it successfully. You can find more details on the [DSCC Revalidation Tip Sheet](#) and resources listed on DSCC's [IMPACT Revalidation Provider Notice](#).

We thank you for your continued service to our shared participants. If you have any questions specific to DSCC requirements related to IMPACT, please contact your DSCC liaison. If you need technical IMPACT support, please contact the HFS IMPACT Helpdesk at IMPACT.Help@illinois.gov or (877) 782-5565.