

## WHAT IS REVALIDATION?

IMPACT requires revalidation to confirm nursing agencies and waiver service vendors (also known as Atypical Providers) meet vendor requirements on a regular basis. It's critical for Division of Specialized Care for Children (DSCC) providers to complete timely revalidation to ensure there are no gaps in IMPACT enrollment. **Providers will not receive payment retroactively for claims if IMPACT lapses per federal regulation**, even once active in IMPACT again.

## WHY DO I NEED TO REVALIDATE MY ENROLLMENT?

Illinois Medicaid requires all environmental modification providers and nursing agencies to remain fully enrolled in the IMPACT system. Without enrollment, providers cannot receive payment for providing Home Care environmental modifications or nursing services. **You must be identified as a DSCC provider in IMPACT and update your enrollment at revalidation time to receive payment for services.**

## HOW DO I COMPLETE REVALIDATION?

1. Log into your IMPACT account (found on the [HFS IMPACT webpage](#)). Confirm you have the correct email contacts listed for your account to ensure you receive email notifications about your time to complete revalidation. Review the basic information page to confirm your revalidation due date.
2. Monitor your email account for notifications from Illinois Medicaid/Department of Healthcare and Family Services (HFS). You should receive two notifications: one 90 days out from your revalidation deadline and another 30 days before the deadline to revalidate. Do not attempt to revalidate more than 90 days before your revalidation due date.  
**Tips:** Monitor your junk email folder to ensure you don't miss an important notification. If your organization has multiple service locations, you must revalidate the enrollment of each service location and will receive notification for each service location separately.
3. **Complete revalidation as soon as you receive notification** to allow time to troubleshoot issues. Visit the [HFS IMPACT Revalidation webpage](#) to answer common questions. At the very bottom of the page, a video tutorial explains step-by-step how to complete the revalidation. It is less than eight minutes long and walks you through the IMPACT screens.

## WHERE CAN I FIND MORE ASSISTANCE?

- Visit the [HFS IMPACT Revalidation webpage](#) to answer common questions and watch the revalidation tutorial.
- Other helpful resources: [Revalidation FAQs](#), the [IMPACT Revalidation Job Aid](#), and the [Stakeholder Toolkit](#).
- Contact the HFS IMPACT Helpdesk: [IMPACT.Help@illinois.gov](mailto:IMPACT.Help@illinois.gov) or (877) 782-5565.

If you are unable to complete validation using the resources listed above, please contact the DSCC IMPACT Specialist or your assigned DSCC Nursing Agency Liaison.