

Division of Specialized Care for Children

Medical Benefit Plan and Billing Guidelines for Providers

The University of Illinois at Chicago's Division of Specialized Care for Children (DSCC) supports medical services and supplies arranged and prior approved for eligible children, in accordance with DSCC's Administrative Rules and Policies.

The following DSCC Benefit Plan offers examples of the medical services we cover. Please note, it's not all-inclusive.

BENEFIT PLAN

Hospital Services

- Inpatient Care and Services (room, board and ancillary care)
- Outpatient Care (23-hour observation care, surgery and ER)

Durable Medical Equipment and Medical Supplies

- Medical Equipment (orthotics, prosthetics and specialized equipment)
- Ramps/Lifts/Chairs
- Disposable Medical Supplies
- Hearing Aids (maximum dollar per hearing aid)
- Hearing Aid Supplies
- Eyeglasses and Frames

DSCC pays up to the contractual amount or the provider's quoted amount, whichever is less. Equipment costing \$4,000 and over requires two price quotes. All equipment must meet ADA specifications and compliance.



Physician Services

- Office and Clinic Visits
- Hospital Visits
- Surgery
- Anesthesia Services
- Dental

Other Services

- Laboratory and Radiology Services
- Physical, Speech and Occupational Therapy
- Prescription Drugs
- Orthodontics
- Nutrition Services

Services must be part of the treatment plan for an eligible condition or needed to support the treatment plan.

BILLING GUIDELINES

DSCC's reimbursement rates are reviewed annually based on regional and national fee surveys, and Resource-Based Relative Value Schedule (RBRVS) data. DSCC pays a maximum dollar benefit per year for approved medical services.



All Providers

- Billings for all services and supplies are submitted with dates of service and appropriate ICD- 10 diagnostic codes.
- In addition, Current Procedural Terminology (CPT) codes, HCPCS National Level II codes, American Dental Association (ADA) codes, or National Drug Codes (NDC) are required on billings for respective services.
- Billings for approved services are submitted on a standard CMS 1500, UB04, or other approved billing form.
- Billings for approved services must be received by DSCC no later than 18 months from service date.
- Payments for children with insurance benefits will not be made until insurance has paid or rejected the charge(s). An Explanation of Benefits (EOB) must accompany the provider's bill.
- All DSCC payments are in paper check form, issued directly from the University of Illinois. We currently are unable to make electronic payments.
- Healthcare providers that accept a Prior Approval or payment to provide medical services, equipment or supplies from DSCC must agree not to seek further payment from the child or child's family beyond the amounts available from third party payers and/or DSCC.

Hospital Services

Charges for inpatient services are submitted on the UB04 billing form. An itemized statement, including CPT codes, must accompany the hospital's UB04 billing form for all outpatient services.

Anesthesia Services

Charges for anesthesia are billed using CPT surgical procedures codes or five-digit anesthesia procedure codes.

Durable Medical Equipment and Medical Supplies

An itemized statement is submitted identifying the HCPCS National Level II codes in addition to the quantities provided.

Therapy Services

Charges for physical, speech and occupational therapy services are billed using CPT codes.

Prescription Drugs

The NDC number, prescription (RX) number, quantity and name of individual with prescriptive authority, including their Drug Enforcement Administration (DEA) number.

For detailed reimbursement rates for individual medical services,
contact our Claims Services Unit:

(800) 322-3722 (Toll Free) • (217) 558-0773 (Fax)

PROVIDER BILLING

All claims must be submitted via mail, email or fax:

Attn: Claims Services Unit
3135 Old Jacksonville Road
Springfield, IL 62704-6488

Email: DSCCClaimsServices@uic.edu

Fax: (217) 558-0773

DSCC is unable to accept or process electronically submitted claims.

Provider Portal Website

After registering to use the website, you will have the option to access and print current and/or historical claim information, including the ability to view claim status for a specific participant. Additional enhancements and features will be available in the future.

To register for the Provider Portal, go to <https://dsc.uic.edu/provider-portal/>.

Please follow the instructions based on whether you are a Core Program provider or a Home Care nursing agency. For technical support with the Provider Portal, please email dscceexternalhelp@uic.edu. To avoid any delay, please do not contact dscceexternalhelp@uic.edu with any claims-related questions.



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For Providers

How We Help Providers

Provider Application

Nursing Agency Application

Reimbursement Information

Provider Forms

▶ Home Care Information
and Resources for Providers

Core Program Provider Notices

IMPACT Information and
Resources

Tools and Resources

Provider Portal

Refer A Family

