



# Health Insurance Education Series

Join the Division of Specialized Care for Children (DSCC) for a series of educational webinars on important health insurance topics. These free trainings will help DSCC participant families better navigate their health insurance coverage and benefits. DSCC's Benefits Management and Research Team will explain a different topic each month.

Each session will have an English and Spanish presentation.



## Understanding Your Insurance

English: [March 7, 6 p.m. registration link](#)

Spanish: [March 8, 6 p.m. registration link](#)

This training will help you understand your health insurance. It will go over the types of insurance plans and some important words to know. You will also learn what to do if you have many insurance plans and how to find a doctor.



## Medicaid Eligibility and Coverage

English: [April 11, 6 p.m. registration link](#)

Spanish: [April 12, 6 p.m. registration link](#)

This training will help you learn about Illinois Medicaid programs. It will discuss who can have Medicaid and the programs for children and adults. You will learn what Medicaid covers and how to keep Medicaid coverage through the yearly redetermination process.



## Insurance Appeals

English: [May 9, 6 p.m. registration link](#)

Spanish: [May 11, 6 p.m. registration link](#)

This training will cover information on health insurance appeals. You will learn what to do if your insurance doesn't approve a service. You will also learn more about the appeal process and how to write an appeal letter. Examples will be available.