

HOME CARE CORRECTED CLAIMS POLICY

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The University of Illinois Chicago's Division of Specialized Care for Children (DSCC) has a claims unit that processes all incoming claims for the organization. When a nursing agency requests an adjustment to a previously submitted and paid claim, the claims unit must create a corrected claim. Reconciling corrected claims requires manual calculations and provides opportunities for errors. Before this policy, nursing agencies were allowed to submit an unlimited number of adjustment requests. This regularly resulted in four or more different corrected claims per participant, per billing week.

Bills must be submitted after nursing services are rendered. Nursing agencies must not submit bills based on an anticipated schedule.

Effective January 1, 2023, DSCC will not accept more than one correction for any billing week.

Example: Provider A submits a claim for billing week 1/2/20XX - 1/8/20XX. This provider is only allowed to submit one adjustment to this claim.

All claims, including adjustment requests (limit of one per claim), must be submitted within 180 days of the first date of service included in the claim.

In the example above, the adjustment request must be submitted by 7/1/20XX (180 days from 1/2/20XX).