

## Division of Specialized Care for Children

# Energy Reimbursement Tip Sheet

Division of Specialized Care for Children (DSCC) participants who receive waiver services are eligible to receive credit toward their household's energy bills for the use of medical equipment and air conditioning.

### Requirements for energy bill credit

- Participants must be enrolled in the Medicaid Title XIX Home and Community-Based Services Waiver for Medically Fragile Technology Dependent Children (MFTD) program.
- Only equipment related to the patient's direct medical care is eligible for credit.
  - This equipment does not include laptops for nurse charting, electronic learning or communication aids.
- Medical equipment credits cannot exceed more than 30 percent of the total monthly bill.
- Air conditioning is only eligible for a credit in the months of June (\$1.67/day), July (\$1.61/day) and August (\$1.67/day).
- The latest date on the billing period of a monthly bill must be no more than 180 days before the date of submission.
  - Example: A monthly bill with a billing period of Jan. 1-31, 2022, could be submitted for a credit as late as July 30, 2022.
- Participants should submit no less than three months' worth of bills. Submitted bills must also include the account number.
- The participant's address must match the address listed on the energy bill.
- The amount of time the participant spends away from home, such as for hospitalizations, will be deducted from the final credit amount.

### How to submit bills for credit

Remember to save at least three months' worth of energy bills. **If possible, it is best to set up an online account with your energy provider. If you would like to set up an online account with your provider, please check the links on the next page.** An online account will save you from having to keep track of paper bills.

Tell your DSCC Care Coordinator what medical equipment your participant uses at home. Please also note how many hours per day your participant uses each item. When you are ready to submit bills, you can:

- Give copies to your assigned Care Coordinator during a home visit.
- Mail them to DSCC's administrative office.
  - You may request prepaid envelopes from your Care Coordinator.
- Fax copies to your local regional office.
- Scan and send electronic copies to your Care Coordinator's email address.
- Download bills from your online account and email them to your Care Coordinator.

**Electronic copies must be legible. Otherwise, the request cannot be processed.**

DSCC will calculate the credit based on medical equipment usage and your energy provider's billing rates. We then submit the request for credit to the Illinois Department of Healthcare and Family Services (HFS) for further processing. **The credit may take anywhere from 6 to 12 months from the date of submission to show up on a participant or caregiver's energy provider account. If you are struggling with or late on your energy bills, please speak with your Care Coordinator and/or energy provider.**

**This credit is not for emergency use.**

If you have questions about energy bill credits through the waiver program, please contact your Care Coordinator.

**Visit your energy provider's website to register for an online account:**

Ameren: <https://www.ameren.com/account/register>

City of Naperville: <https://secure3.billerweb.com/nap/inetSrv?sessionHandle=&client=714011600&-type=SignonService&action=EnrollUser&unitCode=NAP>

City of St. Charles: <https://www.stcharlesil.gov/utility-billing>

Springfield City Water, Light, and Power: <https://www.cwlp.com/myCWLP/myCWLPLogin.aspx>

Commonwealth Edison: <https://secure.comed.com/Pages/ResidentialOrSmallBusiness.aspx>

Corn Belt Energy: <https://cornbeltenergy.smarthub.coop/Login.html#login>

MidAmerican Energy: <https://www.midamericanenergy.com/ecss/CreateProfile/CreateProfile>

MJM Electric Coop: <https://www.mjmec.coop/billing-and-payment-options>

Norris Electric Coop: <https://billpay.norriselectric.com/onlineportal/customer-login>

Rock Energy Coop: <https://www.rock.coop/>

Southwestern Electric Coop: <https://onlinebilling.sweci.com/oscp/OnlineServices/FeaturesLogin/tabid/134/Default.aspx>

Village of Chatham: <https://chatham.merchanttransact.com/Registration>

Contact us at **(800) 322-3722** for questions or for more information!

Visit our web page at **dsccl.uic.edu**.

