

# Which Medicaid Managed Care Plan is Right for Your Family?



It's important to look at many factors when choosing a managed care plan. Each member of the family could have a different managed care plan. Information about each plan is online at <https://enrollhfs.illinois.gov/en/compare-plans>.\*

There are important questions to consider when comparing your plan options. Before you start, we recommend making a list of all your child's care needs. This list should include medications and the pharmacies you use. It should include any supplies your child needs and the providers where you get those. You should also include doctors, like the primary care doctor and specialists. You should include the hospitals that your child uses. You should also include any eye doctors or dentists. This information can help you decide which Medicaid managed care organization (MCO) is the best fit.

You should also think about the most important services your child needs. This may be transportation or specific treatments or surgeries. You should also think about needs that may come up in the future.

## Questions to Consider When Making Your List

### *Choice of Providers and Access to Specialists*

Are my child's current primary care provider, specialists and any other providers in this MCO? If not, can my child's doctor(s) become a provider for this MCO?

Does the plan include pediatric specialists in the areas of my child's special needs? Are they taking new patients?

How do I get a referral to a specialist?

Can I change my primary providers if I'm not satisfied?

### *Prescription Medications*

Are my child's medications on the list of approved medications?

What happens if my child needs a medication that is not on the approved list?

**See Back for More Questions to Consider**

## Questions to Consider When Making Your List

### *Hospitals*

- Which hospitals are in-network?
- What hospital services are covered?
- What hospital services need prior approval?

### *Home Health and Medical Equipment*

- What kinds of medical equipment and supplies are covered by the MCO?
- Do certain types of equipment and supplies need a prior approval?
- What pediatric equipment vendors are in-network?

### *Benefits and Covered Services*

- What benefits does the MCO offer if my child needs treatment far away?
- Does the MCO pay for transportation to clinics, hospitals and appointments?
- Are there funding resources for mileage or overnight stays?
- How does the MCO help if my family has other needs that are not medical care (such as housing, food or other resources)?
- Does the plan have support with finding resources? Will someone help me fill out applications for resources?

**\*If you cannot use the website, please contact your UIC Division of Specialized Care for Children (DSCC) Care Coordinator. Our staff can help you find the information you need.**



**Division of Specialized  
Care for Children**

**Contact us at:  
(800) 322-3722 • [dsccl.uic.edu](https://dsccl.uic.edu)**