IT Applications Manager
Exam Request title: Business Applications Manager
FLSA: Exempt
Job Posting: 16-062
Date: 3/3/2016
Location: Springfield, IL
Reporting to: Manager of Information Technology

Description:
The IT Applications Manager is responsible for the analysis, procurement, management, maintenance, security and integration of SaaS and on premise applications. A qualified candidate should have the ability to operate as a partner, trusted advisor and entry point for business constituents to request services, work priorities and ensure end-to-end planning for technology enabled business solutions. Reports to the Manager of Information Technology.

Responsibilities:
- Responsible for business relationships, application performance, and the identification and delivery of new and existing application services to meet the business users known and emerging needs.
- Responsible for building, managing and delivering a portfolio of technology programs and projects that improve business process capabilities
- Responsible for developing and managing an Applications plan working with the senior administration of the business
- Define, plan, and direct the execution of a broad range of technical projects, while balancing the competing demands of scope, time, cost, quality, resources, and risk.
- Manage relationships with various technology and business communities to achieve project objectives across the project portfolio
- Conduct risk management planning, identification, analysis and monitoring on projects
- Responsible for managing the support of the Production business applications including system modifications and maintenance
- Responsible for application support, development and deployment

Qualifications:
- Bachelor’s Degree – computer science, information systems, or other relevant field.
- Must have at least 7 years of experience working through the design, development, release cycle, and implementation of software
- 2 year Information Technology Supervisory or IT Project Management Responsibility
- A record of successful delivery of software applications as an individual, team leader and / or development manager
- Should be experienced with broad set of corporate IT initiatives and applications, SaaS applications and emerging solutions
- Working knowledge of SQL and Business Intelligence tools such as Microsoft SQL server, SQL Reporting Services, SharePoint Business Intelligence, or SAP / Tableau.
- Proficiency in Microsoft software tools (spreadsheet, word processing, presentation), with strong emphasis on Excel and use of Excel functions and formulas.

Desired:
- Experience with any of the following: SharePoint, Nintex, Banner HRIS, SAP Business Objects, a plus.
- Business Process Management and Project Management (PMI) experience, a plus.
- Strong hands-on management capabilities, leadership, coaching, and people management skills.
- Ability to interact with and influence a variety of users and senior leadership.
- Strong communication, organizational skills, collaboration, negotiation, and influence capability required.
- Strong problem solving and analytical capabilities.